

Date: Monday, 13th September 2021
Our Ref: MB/SS FOI 4870

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Re: Freedom of Information Request FOI 4870

We are writing in response to your request submitted under the Freedom of Information Act, received in this office on 26th August 2021.

Your request was as follows:

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

Primary Human Resources (HR) and Payroll Software Solution:

For example, iTrent, ResourceLink, HealthRoster; software of this nature.

1. Name of Supplier: Can you please provide me with the software provider for each contract?

- Allocate
- Skills for Health

2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

- HealthRoster
- e-Expenses
- DRS

3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Please also list the software modules included in these contracts.

- Allocate and DRS - provide HealthRoster & e-Expenses - upgrade, maintenance and support included.

Software modules included in these contracts:

- Allocate: HealthRoster, RosterPerform, NHSP Interface, SafeCare
- DRS: Realtime and DRS4

4. Number of Users/Licenses: What is the total number of user/licenses for this contract?

- Allocate: 700
- eExpenses - not based on users/licences but circa 70 claims per month
- DRS: Unlimited

5. Annual Spend: What is the annual average spend for each contract?

- HealthRoster and associated modules: £76,000
- eEpenses: £2000
- DRS: £15,000

6. Contract Duration: What is the duration of the contract please include any available extensions within the contract.

- HealthRoster: 3 years
- eEpenses - 2 years
- DRS: 3 years

7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract.
DD-MM-YY or MM-YY.

- HealthRoster: 01/03/2021
- eEpenses - 01/04/2021
- DRS: 01/04/2020

8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY
or MM-YY.

- HealthRoster: 28/02/2024
- eEpenses - 31/03/2023
- DRS: 31/03/2023

9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

- HealthRoster: late 2023
- eEpenses - late 2022
- DRS: late 2022

10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).

The contracts are managed by WCFT HR department. The Walton Centre NHS Foundation Trust does not disclose individual staff members contact details. You can write to staff using the address above or alternatively email enquiries@thewaltoncentre.nhs.uk asking for your correspondence to be forwarded on.

Please see our response above in [blue](#).

Re-Use of Public Sector Information

All information supplied by the Trust in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2005, Statutory Instrument 2005 No. 1515 which came into effect on 1st July 2005.

Under the terms of the Regulations, the Trust will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public

Sector Information (OPSI). Most licenses will be free; however the Trust reserves the right, in certain circumstances, to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information can be found at www.opsi.gov.uk where a sample license terms and fees can be found with guidance on copyright and publishing notes and a Guide to Best Practice and regulated advice and case studies, at www.opsi.gov.uk/advice/psi-regulations/index.htm

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Freedom of Information Office at the address above.

Please remember to quote the reference number, FOI 4870 in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioners Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Mike Burns

Mr. Mike Burns, Executive Lead for Freedom of Information